

BrowneyedBabs Knits

Terms and Conditions

I really hope you are happy with the pattern you purchase. If, for any reason at all, you are unhappy with the pattern, please send me an email at browneyedbabsknits@gmail.com.

Your legal rights:

Under the Consumer Contracts Regulations 2013 you have the right to cancel this contract within 14 days without giving any reason and receive a full refund via Paypal not later than 14 days after I receive your decision to cancel **as long as you haven't downloaded the pattern.**

By clicking the download link within this 14 day period you waive your right to a refund.

This does not affect your other statutory rights and does not preclude me from offering you a refund for genuine mistakes. If you are unhappy in any way with this purchase please contact me on the email address above to let me try to resolve the problem.

If you wish to cancel please email me at browneyedbabsknits@gmail.com with the following information:

Cancelation form:

I hereby give notice that I cancel my contract of sale of the following pattern(s):

Pattern Name:

Name of Consumer:

Email address of Consumer:

Date: